



Nondiscrimination Statement: Discrimination is Against the Law

Fair Haven Community Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Fair Haven Community Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Fair Haven Community Health Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact Jeannette de Jesús, Senior Vice President & Chief Strategy Officer at the number listed below. If you believe that Fair Haven Community Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jeannette de Jesús, Senior Vice President & Chief Strategy Officer
 374 Grand Avenue, New Haven, CT 06513,
 Phone: 203.777-7411, TTY number: 711, Fax # 203.777-8506
 Email address: j.dejesus@fhchc.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jeannette de Jesús is available to help you.

Office for Civil Rights Complaint Portal

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,
 or by mail or phone at: 1-800-368-1019, 800-537-7697 (TDD).

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201.

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>. Such complaints must be filed within 180 days of the date of the alleged discrimination.

Attention: Language assistance services, free of charge, are available to you.
 Please Call (203) 974-0111. Call: TTY: 711.

Spanish	Portuguese	Arabic
Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1- 203- 974-0111. TTY by dialing: 1 -711.	A clínica cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo. Discagem 1- 203- 974-0111. serviços de surdos: 1 -711.	رفاوتتت كلن اجملاب. ل صتا مقرب 1-xxx-xxx-xxxx (مقر اذر تنك شحتت ركذا اللغة، نإفتامدخ ددعاسملا تيويغلا تظوالم: 1-711 فتاه مصلا مكبلاو. 203-974-0111.

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