



# Fair Haven Community Health Care

## Request for Proposal (RFP) for New Phones for Site Expansion

### 1. Introduction

Timeline	
November 23, 2024	Release of RFP Documents
December 13, 2024	<p>Proposals must be received by 1:00PM Eastern Time in the Administrative Offices of Fair Haven Community Health Clinic, Inc. 374 Grand Avenue, Fair Haven, CT 06513 Attention: Frankie Santiago, Director of Information Technology.</p> <p>Or email Frankie Santiago: <a href="mailto:f.santiago@fhchc.org">f.santiago@fhchc.org</a></p> <p>Proposals may be either in hard copy or electronic.</p>
December 20, 2024	Anticipated Award of Contract, Negotiation and Execution

Objective: Fair Haven Community Health Clinic, Inc is seeking proposals from qualified vendors to supply, install, configure new telephones, minor networking between sites, and increase informacast licensing for our new building located at 390 Grand Avenue New Haven, CT 06513. The goal is to expand our current phone infrastructure to our new building and provide support for our new expansion.

### 2. Project Overview

Scope of Work: The selected vendor will be responsible for supplying, installing, and configuring new phones, including network hardware and software, to meet our business requirements.

Key Requirements: (See Attached **Item / License List** for specifics)

- Supply phones
- Network devices and licensing
- Informacast licensing for overhead paging
- Installation and configuration of phones
- Integration with existing systems
- Post-installation support and maintenance

### 3. Technical Specifications



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## Phone Features:

- VoIP compatibility
- High-definition voice quality
- Conference call capability
- Voicemail and call forwarding
- Power over Ethernet (PoE) support
- Informacast ready for overhead paging

## Compatibility:

Must be compatible with Cisco Unified Communications Manager Version 12.5.1.13900-152

## Network:

- Meraki Appliance MX250 to include license
- Cisco C9300 48port Layer 3 switch
- Cisco Catalyst 8200L Router

## 4. Proposal Submission Requirements

### Proposal Content:

- Company profile
- Experience with similar projects
- Detailed cost breakdown (hardware, installation, support)
- Project timeline
- References from previous clients

Submission Instructions: All proposals must be submitted electronically to [f.santiago@fhchc.org](mailto:f.santiago@fhchc.org) by **12/13/2024**. Late submissions will not be considered.

## 5. Evaluation Criteria

Proposals will be evaluated based on the following criteria:

- Compliance with technical specifications
- Cost-effectiveness



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- Vendor experience and references
- Quality of post-installation support

## 6. Contact Information

For any questions or clarifications, please contact:

Name: Frankie Santiago

Email: [f.santiago@fhchc.org](mailto:f.santiago@fhchc.org)

## Item / License List

Fair Haven Community Health Clinic 390 Grand Ave Location		
QTY	PART NUMBER	DESCRIPTION
	Base Quote	
1	MX250-HW	Meraki MX250 Router/Security Appliance
1	LIC-MX250-SEC-3YR	Meraki MX250 Advanced Security License and Support, 3YR
1	MA-SFP-1GB-SX	Meraki 1000Base SX SFP Transceiver Multi-Mode
1	MA-SFP-1GB-TX	Meraki 1 GB-TX TAA 10/100/1000 TX SFP Transceiver (Copper 100m, RJ-45) Module
1	C9300-48UXM-M	C9300 48port (12mGig&36 2.5Gbps), UPOE, 1100wac PS, w/MERAKI
1	LIC-C9300-48E-3Y	Meraki Enterprise License for C9300-M 48-port, 3 year
1	C9300-NM-8X-M	C9300 8 x 10GE Network Module, w/MERAKI
2	MA-CBL-TA-3M	Cisco Meraki MA-CBL-TA-3M TAA Compliant
4	MA-SFP-10GB-LRM	Meraki 10G Base LRM Multi-Mode
1	C8200L-1N-4T	Cisco Catalyst 8200L with 1-NIM slot and 4x1G WAN ports
1	CON-SNTP-C8200TL1	SNTP-24X7X4 Cisco Catalyst 8200L with 1-NIM slot (3 Year Term)
1	MEM-C8200-4GB	Cisco Catalyst 8200 Edge 4GB memory
1	C-RFID-1R	Cisco Catalyst 8000 Edge RFID - 1RU
1	C8200-RM-19-1R	Cisco Catalyst 8200 Rack mount kit - 19 1R"
1	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment
1	C8000-HSEC	U.S. Export Restriction Compliance license for C8000 series
1	CAB-AC	AC Power Cord (North America), C13, NEMA 5-15P, 2.1m
1	SC8KBEUK9-1712	UNIVERSAL
1	IOSXE-AUTO-MODE	IOS XE Autonomous or SD-Routing mode for Unified image
1	NIM-2FXS/4FXOP	2-Port FXS/FXS-E/DID and 4-Port FXO Network Interface Module
1	DNA-P-T0-A-3Y	Cisco DNA Advantage On-Prem Lic 3Y - upto 25M (Aggr, 50M)
1	SVS-PDNA-ADV	Embedded Support for SW - Tiered DNA Advantage On-Prem
1	DSTACK-T0-A	Cisco DNA Advantage Stack - upto 25M (Aggr, 50M)
1	NWSTACK-T0-A	Cisco Network Advantage Stack - upto 25M (Aggr, 50M)
1	TE-EMBED-WANI	Cisco ThousandEyes WAN Insights Embedded
1	SDWAN-UMB-ADV	Cisco Umbrella for DNA Advantage
1	DNAC-ONPREM-PF	Cisco DNA Center On Prem Deployment Option for WAN
1	C82L-1N-4T-PF	C8200L-1N-4T Platform Selection for DNA Subscription
1	IOSXE-AUTO-MODE-PF	IOS XE Autonomous or SD-Routing mode for Unified image
3	CP-8832-K9	Cisco 8832 in Charcoal with accessories for North America
3	CP-8832-PWR	Cisco 8832 Power Adapter Kit for North America
88	CP-7841-K9=	Cisco UC Phone 7841
67	CP-7811-K9=	Cisco UC Phone 7811
67	CP-7800-WMK=	Spare Wallmount Kit for Cisco UC Phone 7800 Series
200	IPTA-IC-1	InformaCast Advantage Notification Perpetual Endpoint Lic
200	IPTA-M1YR-B	InformaCast Advanatage Notification Maintanance 1 Year